

# Owner's Manual

# LED LCD MONITOR

(LED Monitor\*)

\* LG LED Monitor applies LCD screen with LED backlights.

Please read this manual carefully before operating your set and retain it for future reference.

28MQ750 28BQ750

> www.lg.com Copyright © 2021 LG Electronics Inc. All Rights Reserved.

# **TABLE OF CONTENTS**

Z	
G	
E	
Ϋ́	

OPEN SOURCE SOFTWARE NOTICE INFORMATION	4
ASSEMBLING AND PREPARING	4
USING THE MONITOR	12
USER SETTINGS	15
TROUBLESHOOTING	23
PRODUCT SPECIFICATION	24



Each model has different licenses. Visit www.lg.com for more information on the license.



The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



The SuperSpeed USB Trident logo is a registered trademark of USB Implementers Forum, Inc.



MaxxAudio and additional MAXX trademarks are trademarks and/or registered trademarks of Waves Audio Ltd.

\* USB Type-C<sup>™</sup> and USB-C<sup>™</sup> are trademarks of USB Implementers Forum.

# OPEN SOURCE SOFTWARE NOTICE INFORMATION

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit *https://opensource.lge.com*.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

# **ASSEMBLING AND PREPARING**

# AUTION

- · Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
  way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force applied to the monitor screen may cause damage to it.

# NOTE

- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

# **Supported Software**

You can download and install the latest version from the LGE website (www.lg.com).

OnScreen Control/ Dual Controller/ LG Calibration Studio

# **Product and Button Description**

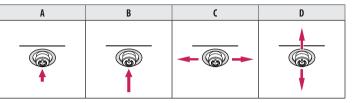


#### How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/ down with your finger.

#### **Basic Functions**





A (Power on): Press the joystick button once with your finger to turn on the monitor.

**B** (Power off): Press and hold the joystick button once more than 3 seconds with your finger to turn off the monitor.

**C** (Volume control): You can control the volume by moving the joystick button left/right.

D: Enter the [Accessibility] menu.

# **Moving and Lifting the Monitor**

When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- Before moving or lifting the monitor, disconnect the power cord and all other cables.
- Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.

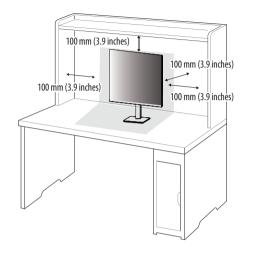




- Avoid touching the monitor screen as much as possible.
  - This may result in damage to the screen or some of the pixels used to create images.
- If you use the monitor panel without the stand base, its button may cause the monitor to become unstable
  and fall, resulting in damage to the monitor or human injury. In addition, this may cause the button to
  malfunction.

## Installing on a Table

• Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm (3.9 inches) away from the wall to ensure sufficient ventilation.

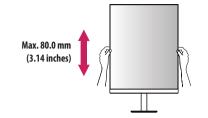


# **AUTION**

- Unplug the power cord before moving or installing the monitor. There is risk of electric shock.
- Make sure to use the power cord that is provided in the product package and connect it to a grounded power outlet.
- If you need another power cord, please contact your local dealer or the nearest retail store.

### **Adjusting the Stand Height**

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Handle the monitor with both hands for safety.



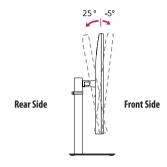
### **WARNING**

Do not put your fingers or hand between the screen and the base (chassis) when adjusting the screen's height.

## Adjusting the Angle

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Adjust the angle of the screen.

The angle of the screen can be adjusted forward or backward from -5° to 25° for a comfortable viewing experience.



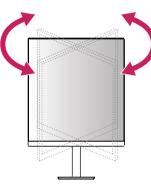
## **WARNING**

- To avoid injury to the fingers when adjusting the screen, do not hold the lower part of the monitor's frame as illustrated below.
- Be careful not to touch or press the screen area when adjusting the angle of the monitor.



## Swivel stand

- Image shown may differ from your Monitor set.
- 1 Swivel 60 degrees and adjust the angle of the Monitor set to suit your view.



## Using the Kensington Lock

For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at http://www.kensington.com.

Connect the monitor to a table using the Kensington security system cable.

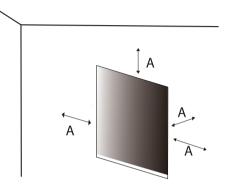


# NOTE

• The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

#### Installing on the Wall

This monitor meets the specifications for the wall mount plate or other compatible devices. Install the monitor at least 100 mm away from the wall and leave about 100 mm of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



A: 100 mm (3.9 inches)

#### **Installing the Wall Mount Plate**

To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor. Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

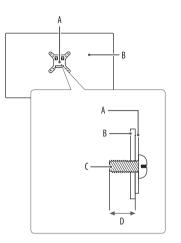
Wall Mount (mm/ inches)	100 x 100 (3.9 x 3.9)
Standard screw	M4 x L10
Number of screws	4
Wall Mount Plate (Optional)	LSW149

# NOTE

- Use the screws specified by VESA standards.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. If you use screws longer than the standard length, it may damage the inside of the product.
- For more information, please refer to the user manual for the wall mounting bracket.
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.
- Remove the stand before installing the monitor on a wall mount by performing the stand attachment in reverse.

## **AUTION**

- Unplug the power cord before moving or installing the monitor to avoid electric shock.
- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
  way will not be covered by the product warranty.
- Use the wall mounting bracket and screws that conform to VESA standards. Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm (0.3 inches) or less.



A: Wall Mount Plate B: Back of the Monitor C: Standard screw D: Max. 8 mm (0.3 inches)

# **USING THE MONITOR**

Illustrations in this manual may differ from the actual product.
 Press the joystick button, go to [Settings] > [Input], and then select the input option.

# AUTION

- If you use generic cables not certified by LG, the screen may not display or there may be image noises.
- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a PC screensaver if possible.
- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low. This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

# Connecting to a PC

- This monitor supports the \*Plug and Play feature.
- \* Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

## **HDMI** Connection

Transmits digital video and audio signals from your PC to the monitor.

# AUTION

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may
  not display or a connection error may occur.
- Recommended HDMI cable types
  - High Speed HDMI®/TM cable
  - High Speed HDMI  $^{\ensuremath{\text{B}}\xspace/\ensuremath{^{\text{TM}}}}$  cable with Ethernet

## **DisplayPort Connection**

Transmits digital video and audio signals from your PC to the monitor.

# NOTE

- There may be no video or audio output depending on the DP (DisplayPort) version of the PC.
- Make sure to use the supplied DisplayPort cable of the product. Otherwise, this may cause the device to malfunction.
- If you are using a Mini DisplayPort output graphics card, use a Mini DP to DP (Mini DisplayPort to DisplayPort) cable or gender that supports DisplayPort1.4. (Sold separately)

# **Connecting AV Devices**

# **HDMI** Connection

HDMI transmits digital video and audio signals from your AV device to the monitor.

# 

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may
  not display or a connection error may occur.
- Recommended HDMI cable types
  - High Speed HDMI  $^{\ensuremath{\mathbb{R}}\xspace/\ensuremath{^{TM}}\xspace}$  cable
- High Speed  $\mathrm{HDMI}^{\circledast}/^{\mathrm{TM}}$  cable with Ethernet

# **Connecting Peripherals**

#### **USB Device connection**

ENGLISH

The USB port on the product functions as a USB hub.

# NOTE

- It is recommended you install all Windows Updates to keep your Windows up-to-date before connecting to the product for use.
- Peripheral devices are sold separately.
- A keyboard, mouse, or USB device can be connected to the USB port.
- The charging speed may vary depending on the device.

# AUTION

- Cautions when using a USB device.
- A USB device with an automatic recognition program installed, or that uses its own driver, may not be recognized.
- Some USB devices may not be supported or may not work properly.
- It is recommended to use a USB hub or hard disk drive with power supplied. (If the power supply is not adequate, the USB device may not be recognized properly.)

Peripheral devices connected to the USB IN port can be controlled from the PC.

#### To use USB C-A cable

To use USB 3.0, connect the USB C-A cable from the monitor to your PC.



#### To use USB A-B cable

To use USB 2.0, connect the USB A-B cable from the monitor to your PC. Set the **USB Selection** menu in **General** to **USB-B**.



#### **Headphones Connection**

Connect peripherals to the monitor via the headphones port.

# 

- Peripheral devices are sold separately.
- Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor. Therefore, it is recommended to use straight earphones.





Angled

Straight (Recommend)

# **USER SETTINGS**

# 

- Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.
- When [Beep Guide] is activated, pressing the joystick button will take you to [Settings] right away.

# **Activating the Main Menu**

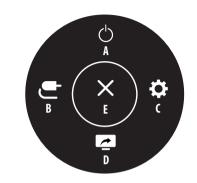
1



- Press the joystick button on the bottom of the monitor. Move the joystick up/down and left/right to set the options. 2
- 3 Press the joystick button once more to exit the main menu.

**Joystick Button** 

#### **Main Menu Features**



Main Menu	Description
A: [Power Off]	Turns off the monitor.
B: [Input]	Sets input mode.
C: [Settings]	Configures the screen settings.
D: [PBP]	Displays the screens of two input modes on one monitor. (Default) You can customize the down (D) of the main menu to access your preferred menu easily. ([Settings] > [General] > [User-defined Key])
E: [Exit]	Exits the main menu.

### Menu Settings

- 1 To view the OSD menu, press the joystick button at the bottom of the monitor and then enter the [Settings].
- 2 Move the joystick up/down and left/right to set the options.
- 3 To return to the upper menu or set other menu items, move the joystick to ◀ or pressing (他) it.
- 4 If you want to exit the OSD menu, move the joystick to 
   until you exit.







[Sound]



[Quick Settings]

[Input]

[Picture]

[General]

## 

- 👛: On
- 💶: Off

# [Quick Settings]

#### [Settings] > [Quick Settings]

- [Brightness]: Adjusts the brightness of the screen.
- [Auto Brightness]: Optimizes the brightness automatically for surrounding illuminance.
- [Contrast]: Adjusts the contrast of the screen.
- [Volume]: Adjusts the volume level.
- You can adjust [Mute] / [Unmute] by moving the joystick button to ▼ in the [Volume] menu.
- [Color Temp]: Set your own color temperature.
  - [Custom]: The user can customize the red, green and blue color.
  - [Warm]: Sets the screen color to a reddish tone.
  - [Medium]: Sets the screen color to between a red and blue tone.
  - [Cool]: Sets the screen color to a bluish tone.
  - [Manual]: The user can fine-tune the color temperature.
- [PBP]: Displays the screens of two input modes on one monitor.
- [USB Selection]:Select the USB upstream cable connection port to use USB hub of the monitor.

# [Input]

## [Settings] > [Input]

- [Input List]: Selects the input mode.
- [Auto Input Switch]: When [Auto Input Switch] is set to [On], display will automatically switch to new input when connected.
- [Aspect Ratio]: Adjusts the aspect ratio of the screen. The display may look the same for [Full Wide], [Original], and [Just Scan] options at the recommended resolution (2560 x 2880).
  - [Full Wide]: Displays the video in widescreen, regardless of the video signal input.
  - [Original]: Displays video according to the aspect ratio of the video signal input.
- [Just Scan]: The aspect ratio is not adjusted from the original.

- [PBP]: Displays the screens of two input modes on one monitor.
  - [Input List]

PBP Connection		Sub Screen (Down)			
		HDMI 1 HDMI 2 DP USB-C			USB-C
	HDMI 1	-	0	0	0
Main Screen	HDMI 2	0	-	0	0
(Up)	DP	0	0	-	0
(00)	USB-C	0	0	0	-

- [Aspect Ratio]: Adjusts the aspect ratio of the main/sub screen.

: Displays 1 input only.

: Displays main screen and sub screen half and half.

- [Main/Sub Screen Change]: Toggles between the main screen and sub screen in PBP mode.
- [Main/Sub Sound Change]: Toggles between the audio of the main screen and sub screen in PBP mode.

# NOTE

• Some features and HDR functions are not supported in PBP mode.

# [Picture]

#### [Settings] > [Picture] > [Picture Mode]

- [Custom]: Allows the user to adjust each element.
- [Vivid]: Heightens contrast, brightness and sharpness to display vivid images.
- [HDR Effect]: Optimizes the screen for high dynamic range.
- [Reader]: Optimizes the screen for reading documents. You can brighten the screen in the OSD menu.
- [Cinema]: Optimizes the screen to improve the visual effects of a video.
- [sRGB]: A standard RGB color space for the monitor and printer.
- [DCI-P3]: Suitable for watching digital videos.
- [FPS]: This mode is optimized for FPS games.
- [RTS]: This mode is optimized for RTS Game.
- [Color Weakness]: This mode is for users who cannot distinguish between red and green. It enables users with color weakness to easily distinguish between the two colors.

## NOTE

- The [Picture Mode] that can be set depends on the Input signal.
- If the [Picture Mode] is changed in the DP (DisplayPort) input, the screen may flicker or the resolution of your PC screen may be affected.
- HDR content may not display correctly depending on OS settings, please check HDR On/Off settings in Windows or Mac OS.
- When the HDR function is turned on, the characters or picture quality may be poor according to Graphic card performance.
- While the HDR function is on, screen flickering or cracking may occur when changing the monitor input or power on/off according to Graphic card performance.

#### [Settings] > [Picture] > [Picture Adjust]

- [Brightness]: Adjusts the brightness of the screen.
- [Auto Brightness]: Optimizes the brightness automatically for surrounding illuminance.
- [Contrast]: Adjusts the contrast of the screen.
- [Sharpness]: Adjusts the sharpness of the screen.
- [SUPER RESOLUTION+]: Because this is a function to increase the sharpness of low resolution pictures, it is not recommended to use the function for normal text or for desktop icons. Doing so may result in unnecessarily high sharpness.
  - [High]: Optimizes the screen for crystal clear images. Best for high-definition video or games.
  - [Middle]: Optimizes the screen for comfortable viewing, with images at the middle level between the low and high modes.
  - [Low]: Optimizes the screen for smooth and natural images. Best for still images or images with less movement.
  - [Off]: Displays in the most common setting. Disables [SUPER RESOLUTION+].

- [Black Level]: Sets the offset level (for HDMI only).
  - Offset: as a reference for a video signal, this is the darkest color the monitor can display.
  - [High]: Keeps the current contrast ratio of the screen.
  - [Low]: Lowers the black levels and raises the white levels from the current contrast ratio of the screen.
- [DFC]

ENGLISH

- [On]: Adjusts the brightness automatically according to the screen.
- [Off]: Disables the [DFC] feature.

#### [Settings] > [Picture] > [Game Adjust]

- [Response Time]: Sets a response time for displayed pictures based on the movement of the picture on the
  screen. For a normal environment, it is recommended that you use [Fast]. When there is a lot of motion, it is
  recommended that you use [Faster]. Setting to [Faster] may cause image sticking.
  - [Faster]: Sets the response time to faster.
- [Fast]: Sets the response time to fast.
- [Normal]: Sets the response time to normal.
- [Off]: Does not use the response time improvement feature.
- [Black Stabilizer]: You can control the black contrast to have better visibility in dark scenes. Increasing the
  [Black Stabilizer] value brightens the low gray level area on the screen. (You can easily distinguish objects on
  dark game screens.) Reducing the [Black Stabilizer] value darkens the low gray level area and increases the
  dynamic contrast on the screen.

#### [Settings] > [Picture] > [Color Adjust]

- [Gamma]
- [Mode 1], [Mode 2], [Mode 3]: The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the lighter the image becomes.
- [Mode 4]: If you do not need to adjust the gamma settings, select [Mode 4].
- [Color Temp]: Set your own color temperature.
- [Custom]: The user can customize the red, green and blue color.
- [Warm]: Sets the screen color to a reddish tone.
- [Medium]: Sets the screen color to between a red and blue tone.
- [Cool]: Sets the screen color to a bluish tone.
- [Manual]: The user can fine-tune the color temperature.
- [Red] / [Green] / [Blue]: You can customize the picture color using [Red], [Green], and [Blue] colors.
- [Six Color]: Meets the user requirements for colors by adjusting the hue and saturation of the six colors (red, green, blue, cyan, magenta, and yellow) and then saving the settings.
- Hue: Adjusts the tone of the screen colors.
- Saturation: Adjusts the saturation of the screen colors. The lower the value, the less saturated and brighter the colors become. The higher the value, the more saturated and darker the colors become.

#### [Settings] > [Picture] > [Picture Reset]

• Returns picture and color to the default settings.

#### [Sound]

#### [Settings] > [Sound]

- [Volume]: Adjusts the volume level.
- You can adjust [Mute] / [Unmute] by moving the joystick button to ▼ in the [Volume] menu.
- [Waves MaxxAudio<sup>®</sup>]
- [On]: MaxxAudio<sup>®</sup> by waves, recipient of a Technical GRAMMY Award<sup>®</sup> is a suite of studio-quality sound tools for a superior listening experience.
- [Off]: Disables the [Waves MaxxAudio®] function.

# [General]

#### [Settings] > [General]

- [Language]: Sets the menu screen to the desired language.
- [USB Selection]:Select the USB upstream cable connection port to use USB hub of the monitor.
- [SMART ENERGY SAVING]: Conserve energy by using luminance compensation algorithm.
  - [High]: Saves energy using the high-efficiency [SMART ENERGY SAVING] feature.
  - [Low]: Saves energy using the low-efficiency [SMART ENERGY SAVING] feature.
  - [Off]: Disables the feature.
- [Deep Sleep Mode]: When [Deep Sleep Mode] is [On], power consumption is minimized while the monitor is
  in standby mode.
  - [On]: Enables [Deep Sleep Mode].
  - [Off]: Disables [Deep Sleep Mode].
- [Power LED]: When the [Power LED] function is turned on, it operates as follows:
- On mode: Light up
- Sleep Mode (Standby Mode): Blinking
- Off mode: Off
- [Automatic Standby]: If there is no operation on the monitor for a certain period of time, the monitor will
  automatically switch to standby mode.

- ENGLISH
- [Input Compatibility Version] : Set Input Compatibility Version to the same version as the connected external device.
  - In case of DisplayPort and USB-C set to 1.4 or over to use the HDR function.
  - In case of HDMI input, set to 2.0 or over to use the HDR function.
- [Buzzer]: This feature lets you set the sound generated from Buzzer when your monitor powers on.
- [User-defined Key]: You can customise the main menu to access your preferred menu easily.
  - [PBP]: Displays the screens of two input modes on one monitor.
  - [Picture Mode]: Sets the picture mode.
  - [KVM Switch]: Select the USB upstream cable connection port to use USB hub of the monitor.
- [OSD Lock] : This feature disables the configuration and adjustment of menus.
   All features are disabled except [Brightness], [Auto Brightness], [Contrast], [Volume] and [PBP] on [Quick Settings], menus of on [Input], and [OSD Lock] and [Information] of [General].
- [Information] : The following display information will be shown; [Total Power On Time], [Resolution].
- [Reset to Initial Settings] : Returns to the default settings.

# **NOTE**

- [SMART ENERGY SAVING]
  - The value of energy saving data may differ depending on panel and panel suppliers.
  - If you select the option of [SMART ENERGY SAVING] is [High] or [Low], monitor luminance become higher or lower depend on source.

# TROUBLESHOOTING

#### Nothing is displayed on the screen.

- Is the monitor's power cord plugged in?
- Check if the power cord is correctly plugged into the power outlet.
- Is the power LED on?
  - Check the power cable connection and press the power button.
- Is the power on and the power LED displaying white?
  - Check that the connected input is enabled ([Settings] > [Input]).
- Is the [No Signal] message being displayed?
  - This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it.
- Is the power LED blinking?
  - If the monitor is in sleep mode, move the mouse, or press any key on the keyboard, to switch the display on.
  - Check if the computer is turned on.
- Is the [Out of Range] message being displayed?
- This occurs when signals transferred from the PC (graphics card) are out of the horizontal or vertical frequency range of the monitor. Please see the "PRODUCT SPECIFICATION" section of this manual to set the appropriate frequency.

## Screen display is unstable and shaky. / Images displayed on the monitor leave shadow trails.

- Did you select the appropriate resolution?
- If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the
  resolution to 1080p or the recommended resolution.
- Not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalignment of the display.
- The setting methods may be different depending on the computer or operating system, and some
  resolutions may not be available depending on the performance of the graphics card. If this is the case,
  contact the manufacturer of the computer or graphics card for assistance.

### The screen retains an image.

- Does image sticking occur even when the monitor is turned off?
- Displaying a still image for a prolonged time may cause damage to the screen, resulting in the retention of the image.
- To extend the lifetime of the monitor, use a screensaver.
- Are there spots on the screen?
- When using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an error, nor is it related to the monitor's performance.

#### Some features are disabled.

- Are some functions not available when you press the Menu button?
  - The OSD is locked. Disable [OSD Lock] in [General].
  - Check the PC settings and input signal. (HDR, No Signal)

#### No sound from the headphone port.

- Are images displayed without sound?
  - Make sure that the headphone port connections are made properly.
  - Try increasing the volume with the joystick.
  - Set the audio output of the PC to the monitor you are using. (The settings may differ depending on the
    operating system (OS) you use.)

#### Do you see an "Unrecognized monitor, Plug and Play (VESA DDC) monitor found" message?

- Have you installed the display driver?
  - Be sure to install the display driver from our web site: https://www.lg.com.
  - Make sure to check if the graphics card supports Plug and Play function.

# **PRODUCT SPECIFICATION**

Specifications are subject to change without notice. The  $\sim$  symbol means alternating current, and the  $\frac{1}{1-1}$  symbol means direct current.

#### Color Depth:

• 8-bit/10-bit color is supported.

#### Resolution

 2560 x 2880 @ 60 Hz (HDMI / DP / USB-C)

#### **Environmental Conditions**

- Operating Conditions
  - Temperature: 0 °C to 40 °C (32 °F to 104 °F)
  - Humidity: Less than 80 %
- Storing Conditions
- Temperature: -20 °C to 60 °C (-4 °F to 140 °F)
- Humidity: Less than 85 %

#### Dimensions: Monitor Size (Width x Height x Depth)

- With Stand
- 481.5 x 667.6 x 250 (mm)
- 18.9 x 26.2 x 9.8 (inches)
- Without Stand
- 481.5 x 549.5 x 44.9 (mm)
- 18.9 x 21.6 x 1.7 (inches)

#### Weight (Without Packaging)

- With Stand: 7.1 kg (15.6 lbs)
- Without Stand: 4.3 kg (9.4 lbs)

#### **Power Sources**

- Power Rating: 19.5 V - 10.0 A
- Power Consumption
  - Operating Mode: 40 W (Typical)\*
  - Sleep Mode(Standby Mode):  $\leq 0.5 \text{ W}$
  - Off Mode:  $\leq 0.3$  W

#### AC/DC Adapter

- Model: ACC-LATP1 type /
  - ACC-LATP2 type

Manufacturer: Shenzhen Honor Electronic Co., Ltd.

- Input: 100-240 V ~50/60 Hz 2.5 A/3.0 A
- Output: 19.5 V - 10.8 A
- \* The Operating Mode of Power Consumption is measured with LGE test standard. (Full White pattern, Maximum resolution, Outgoing condition)
- \* The Power Consumption level can be different by operating condition and monitor setting.

# Support Mode

(Preset Mode, DisplayPort / USB-C)

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60	-/-	
1920 x 1080	66.587	59.934	+/-	
2560 x 1440	88.79	59.95	+/-	PBP mode
2560 x 2880	177.67	59.98	+/-	

### (Preset Mode, HDMI)

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60	-/-	
1920 x 1080	66.587	59.934	+/-	
2560 x 1440	88.79	59.95	+/-	PBP mode
2560 x 2880	87.59	29.99	+/-	
2560 x 2880	185.42	59.97	+/-	HDMI 2.0

# HDMI Timing (Video)

 Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
480p	31.5	60
720p	45	60
1080p	67.5	60
 2160p	135	60

# Beep Guide

Menu	Location
Quick Settings	1
Quick Settings - Brightness	11
Quick Settings - Brightness	111 Slider
Quick Settings - Auto Brightness	1 2 Toggle
Quick Settings - Contrast	13
Quick Settings - Contrast	1 3 1 Slider
Quick Settings - Volume	14
Quick Settings - Volume	1 4 1 Slider
Quick Settings - Color Temp	15
Quick Settings - Color Temp - Custom	151
Quick Settings - Color Temp - Warm	152
Quick Settings - Color Temp - Medium	153
Quick Settings - Color Temp - Cool	154
Quick Settings - Color Temp - Manual	155
Quick Settings - Color Temp - Manual	1551Slider
Input (PBP Off)	2
Input (PBP Off) - Input List	21
Input (PBP Off) - Input List - HDMI 1	211
Input (PBP Off) - Input List - HDMI 2	212
Input (PBP Off) - Input List - DisplayPort	213
Input (PBP Off) - Input List - Thunderbolt	214
Input (PBP Off) - Auto Input Switch	2 2 Toggle
Input (PBP Off) - Aspect Ratio	23
Input (PBP Off) - Aspect Ratio - Full Wide	231
Input (PBP Off) - Aspect Ratio - Original	232
Input (PBP Off) - Aspect Ratio - Just Scan	233
Input (PBP Off) - Aspect Ratio - Cinema 1	234
Input (PBP Off) - Aspect Ratio - Cinema 2	235

	4
Input (DPD Off) DPD Off	
111put (rbr 011) - rbr - 011 2	
Input (PBP Off) - PBP - PBP(1:1) 2	42
Input (PBP Off) - PBP - PBP(5:9) 2	43
Input (PBP Off) - Main/Sub Screen Change 2	5
Input (PBP Off) - Main/Sub Sound Change 2	6
Input (PBP On) 2	
Input (PBP On) - Input List 2	1
Input (PBP On) - Input List - Main Input List 2	11
Input (PBP On) - Input List - Main Input List - HDMI 1 2	111
Input (PBP On) - Input List - Main Input List - HDMI 2 2	112
Input (PBP On) - Input List - Main Input List - DisplayPort 2	113
Input (PBP On) - Input List - Main Input List - Thunderbolt 2	114
Input (PBP On) - Input List - Sub Input List 2	12
Input (PBP On) - Input List - Sub Input List - HDMI 1 2	121
Input (PBP On) - Input List - Sub Input List - HDMI 2 2	122
Input (PBP On) - Input List - Sub Input List - DisplayPort 2	123
Input (PBP On) - Input List - Sub Input List - Thunderbolt 2	124
Input (PBP On) - Auto Input Switch 2	2
Input (PBP On) - Aspect Ratio 2	3
Input (PBP On) - Aspect Ratio - Main Aspect Ratio 2	31
Input (PBP On) - Aspect Ratio - Main Aspect Ratio - Full Vide 2	311
Input (PBP On) - Aspect Ratio - Main Aspect Ratio - Original 2	312
Input (PBP On) - Aspect Ratio - Sub Aspect Ratio 2	32
Input (PBP On) - Aspect Ratio - Sub Aspect Ratio - Full Wide 2	321
Input (PBP On) - Aspect Ratio - Sub Aspect Ratio - Original 2	322
Input (PBP On) - PBP 2	4
Input (PBP On) - PBP - Off 2	41
Input (PBP On) - PBP - Off - HDMI 1 2	411

Menu	Location
Input (PBP On) - PBP - Off - HDMI 2	2412
Input (PBP On) - PBP - Off - DisplayPort	2413
Input (PBP On) - PBP - Off - Thunderbolt	2414
Input (PBP On) - PBP - On	242
Input (PBP On) - Main/Sub Screen Change - On	2 5 Yes
Input (PBP On) - Main/Sub Sound Change - On	2 6 Yes
Picture	3
Picture - Picture Mode	31
Picture - Picture Mode - Custom	311
Picture - Picture Mode - Vivid	312
Picture - Picture Mode - HDR Effect	313
Picture - Picture Mode - Reader	314
Picture - Picture Mode - Cinema	315
Picture - Picture Mode - sRGB	316
Picture - Picture Mode - DCI-P3	317
Picture - Picture Mode - FPS	318
Picture - Picture Mode - RTS	319
Picture - Picture Mode - Calibration 1	3 1 10
Picture - Picture Mode - Calibration 2	3111
Picture - Picture Adjust	32
Picture - Picture Adjust - Brightness	32
Picture - Picture Adjust - Brightness	3 2 1 1 Slider
Picture - Picture Adjust - Auto Brightness	3 2 2 Toggle
Picture - Picture Adjust - Contrast	323
Picture - Picture Adjust - Contrast	3 2 3 1 Slider
Picture - Picture Adjust - Sharpness	324
Picture - Picture Adjust - Sharpness	3 2 4 1 Slider
Picture - Picture Adjust - SUPER RESOLUTION+	325
Picture - Picture Adjust - SUPER RESOLUTION+ - High	3251

# ENGLISH

Menu	Location
Picture - Picture Adjust - SUPER RESOLUTION+ - Low	3253
Picture - Picture Adjust - SUPER RESOLUTION+ - Off	3254
Picture - Picture Adjust - Black Level	326
Picture - Picture Adjust - Black Level - High	3261
Picture - Picture Adjust - Black Level - Low	3262
Picture - Picture Adjust - Variable Backlight	327
Picture - Picture Adjust - Variable Backlight - Faster	3271
Picture - Picture Adjust - Variable Backlight - Fast	3272
Picture - Picture Adjust - Variable Backlight - Normal	3273
Picture - Picture Adjust - Variable Backlight - Off	3274
Picture - Picture Adjust - DFC	3 2 8 Toggle
Picture - Game Adjust - Response Time	331
Picture - Game Adjust - Response Time - Faster	3311
Picture - Game Adjust - Response Time - Fast	3312
Picture - Game Adjust - Response Time - Normal	3313
Picture - Game Adjust - Response Time - Off	3314
Picture - Game Adjust - FreeSync	3 3 2 Toggle
Picture - Game Adjust - Black Stabilizer	333
Picture - Game Adjust - Black Stabilizer	3 3 3 1 Slider
Picture - Color Adjust	34
Picture - Color Adjust - Gamma	341
Picture - Color Adjust - Gamma - Mode 1	3411
Picture - Color Adjust - Gamma - Mode 2	3412
Picture - Color Adjust - Gamma - Mode 3	3413
Picture - Color Adjust - Gamma - Mode 4	3414
Picture - Color Adjust - Color Temp	342
Picture - Color Adjust - Color Temp - Custom	3421
Picture - Color Adjust - Color Temp - Warm	3422
Picture - Color Adjust - Color Temp - Medium	3423
Picture - Color Adjust - Color Temp - Cool	3424

Menu	Location
Picture - Color Adjust - Color Temp - Manual	3425
Picture - Color Adjust - Color Temp - Manual	3 4 2 5 1 Slider
Picture - Color Adjust - Red	343
Picture - Color Adjust - Red	3 4 3 1 Slider
Picture - Color Adjust - Green	344
Picture - Color Adjust - Green	3 4 4 1 Slider
Picture - Color Adjust - Blue	345
Picture - Color Adjust - Blue	3 4 5 1 Slider
Picture - Color Adjust - Six Color	346
Picture - Color Adjust - Six Color - Red Hue	3461
Picture - Color Adjust - Six Color - Red Hue	3 4 6 1 1 Slider
Picture - Color Adjust - Six Color - Red Saturation	3462
Picture - Color Adjust - Six Color - Red Saturation	3 4 6 2 1 Slider
Picture - Color Adjust - Six Color - Green Hue	3463
Picture - Color Adjust - Six Color - Green Hue	3 4 6 3 1 Slider
Picture - Color Adjust - Six Color - Green Saturation	3464
Picture - Color Adjust - Six Color - Green Saturation	3 4 6 4 1 Slider
Picture - Color Adjust - Six Color - Blue Hue	3465
Picture - Color Adjust - Six Color - Blue Hue	3 4 6 5 1 Slider
Picture - Color Adjust - Six Color - Blue Saturation	3466
Picture - Color Adjust - Six Color - Blue Saturation	3 4 6 6 1 Slider
Picture - Color Adjust - Six Color - Cyan Hue	3467
Picture - Color Adjust - Six Color - Cyan Hue	3 4 6 7 1 Slider
Picture - Color Adjust - Six Color - Cyan Saturation	3468
Picture - Color Adjust - Six Color - Cyan Saturation	3 4 6 8 1 Slider
Picture - Color Adjust - Six Color - Magenta Hue	3469
Picture - Color Adjust - Six Color - Magenta Hue	3 4 6 9 1 Slider
Picture - Color Adjust - Six Color - Magenta Saturation	34610
Picture - Color Adjust - Six Color - Magenta Saturation	3 4 6 10 1 Slider

Menu	Location
Picture - Color Adjust - Six Color - Yellow Hue	34611
Picture - Color Adjust - Six Color - Yellow Hue	3 4 6 11 1 Slider
Picture - Color Adjust - Six Color - Yellow Saturation	34612
Picture - Color Adjust - Six Color - Yellow Saturation	3 4 6 12 1 Slider
Picture - Picture Reset	35
Picture - Picture Reset - Yes	351
Picture - Picture Reset - No	352
General	4
General - Language	41
General - Language - English	411
General - Language - German	412
General - Language - French	413
General - Language - Spanish	414
General - Language - Italian	415
General - Language - Swedish	416
General - Language - Finnish	417
General - Language - Portuguese	418
General - Language - Portuguese (Brazil)	419
General - Language - Polish	4 1 10
General - Language - Russian	4111
General - Language - Greek	4112
General - Language - Ukrainian	4113
General - Language - Chinese	4114
General - Language - Traditional Chinese	4115
General - Language - Japanese	4116
General - Language - Korean	4117
General - SMART ENERGY SAVING	42
General - SMART ENERGY SAVING - High	421
General - SMART ENERGY SAVING - Low	422

Menu	Location
General - SMART ENERGY SAVING - Off	423
General - Deep Sleep Mode	4 3 Toggle
General - Power LED	4 4 Toggle
General - Automatic Standby	45
General - Automatic Standby - 8H	451
General - Automatic Standby - 6H	452
General - Automatic Standby - 4H	453
General - Automatic Standby - Off	454
General - DisplayPort Version	46
General - DisplayPort Version - 1.4	461
General - DisplayPort Version - 1.2	462
General - Thunderbolt OUT	4 7 Toggle
General - HDMI ULTRA HD Deep Color	4 8 Toggle
General - Buzzer	4 9 Toggle
General - OSD Lock	4 10 Toggle
General - Information	411
General - Information	4111
General - Reset to Initial Settings	4 12
General - Reset to Initial Settings - Yes	4 12 1
General - Reset to Initial Settings - No	4 12 2

ENGLISH



Supplier's Declaration of Conformity		
Trade Name	LG	
Responsible Party	LG Electronics USA, Inc.	
Address	111 Sylvan Avenue, North Building, Englewood Cliffs, NJ 07632	
E-mail	lg.environmental@lge.com	

The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

Model

Serial No.



This Product qualifies for ENERGY STAR<sup>®</sup>

Changing the factory default configuration and settings or enabling certain optional features and functionalities may increase energy consumption beyond the limits required for ENERGY STAR<sup>®</sup> certification.

Refer to ENERGYSTAR.gov for more information on the ENERGY STAR<sup>®</sup> program.